

Performance Against Targets

Objective	Target	Metrics	Results, Actions & Comments	Satisfactory
Certified Management Systems	Management System Certified to ISO 90001, ISO 14001, ISO 45001	Maintain Certification	Certification Audits Planned	Yes
Continually Improve the Management System and It's Operational Processes	Planned System Events Carried out As Scheduled.	Internal Audits carried out as per Audit Schedule. CARs actioned by nominated date.	Current System Activities ON Schedule as at July 2026 25 Internal Audits Conducted YTD 2026. No Corrective Actions Overdue.	Yes
Customer Satisfaction	Positive Customer Perception	Ongoing Repeat Business	Repeat Business = X% YTD 2026	Yes
Minimise Environmental Impacts	End of Life Recycling	Effective Operational Controls. Maintain Zero Environmental Incidents.	IT Equipment Diverted from Landfill = x Tonnes	Yes
Minimise Harm	Hazard & Risk Management	Minimise Incidents - FTI & Greater	Incidents Recorded: 2026 - 0	Yes